



Islands, Mediterranean, Preservation Collection Laminate Warranty

SLCC Flooring – Water-Resistant Laminate Warranty

Limited Residential & Commercial Warranty

SLCC Flooring warrants that its **Water-Resistant Laminate** products will be free from Manufacturer defects and will perform under standard residential or light commercial use, subject to the terms and conditions below.

Coverage

1. **Water-Resistance Warranty**

- SLCC Water-Resistant Laminate is warranted to resist water damage from everyday household spills, wet mopping, and tracked-in moisture for up to **72 continuous hours**.
- The floor will not swell, delaminate, or lose structural integrity due to topical moisture when spills are cleaned up within this time.

2. **Wear Warranty**

- The wear layer will not wear through, fade, or stain under everyday residential use for **25 years**.
- Light commercial installations are covered for **10 years** under the same conditions.

3. **Structural Warranty**

- Flooring is warranted against defects in material or workmanship, including defective locking systems or delamination, for the duration of the applicable warranty term.

Exclusions

This warranty does **not** cover:

- Damage from flooding, plumbing leaks, standing water beyond **72 hours**, or submersion.
- Improper installation or failure to follow SLCC installation instructions.
- Damage from negligence, misuse, abuse, fire, burns, pet accidents, not cleaned within 72 hours, or unapproved cleaning products.
- Scratches, dents, or gouges caused by furniture, heavy loads, or sharp objects.
- Moisture-related issues arising from the subfloor (hydrostatic pressure, mold, or mildew).

Conditions

- Warranty applies only to the **original purchaser** and is **non-transferable**.
- Flooring must be installed indoors in climate-controlled areas.
- Proper care and maintenance (as outlined in SLCC care guidelines) must be followed.
- Warranty claims require proof of purchase, photos of the issue, and verification that installation and care instructions were followed.

Remedies

If a valid claim is confirmed, SLCC Flooring will, at its option:

- Provide replacement flooring of equal value, or
- Refund the purchase price for the affected area.

Labor, removal, and reinstallation costs are **not covered**.



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Duration of Coverage

- **Residential Use:** 25 years (includes water resistance, wear, and structure).
- **Light Commercial Use:** 10 years (includes water resistance, wear, and structure).
- **Water Resistance:** Up to **72 continuous hours** of topical water exposure.

