



## **SPC, WPC, and LVT Care and Maintenance**

Regularly sweep or vacuum floors (without a beater brush) using a hard-surface floor wand or a n upright vacuum on the suction-only setting.

- Damp mop with a neutral PH cleaner designed for vinyl flooring.
  - Follow the manufacturer's recommended dilution rates.
- Use clean equipment – dirty equipment only redistributes the dirt.
- Do not pour water or any liquid directly on the floor or use an excessively wet mop that will puddle or leave excessive moisture on the planks.

### **DO NOT USE:**

Steamers and Steam mops	Restore Shine/Finish Products	Harsh or Caustic Cleaners, Bleach or Chemicals
Wax or Mop and Shine Products	Abrasive Cleaners or Scrubbing tools	Melamine Sponges or Scouring pads

### **Spot Protection & Removal**

- Remove topical moisture immediately.
- Some substances may **discolor** and damage the floor, such as Tar, Nail Polish, Spices, Varnish, Shoe Polish, Paints containing acetone, Lipstick, Solvent-based Paints, Rubber Mats, Coco-Fiber Mats, Asphalt, Permanent Marker Pens, Dyes, and Crayons.
- Corrective Action:
  - Dampen a white towel with 91% Isopropyl Alcohol or Denatured Alcohol (*a natural product*).
  - Wipe the spot until the contaminant is removed.
  - Repeat as needed, using a clean, alcohol-dampened cloth.

### **Preventative Measures & Tips on Care**

- Maintain an ambient temperature range between 55°F and 85°F, or an average temperature of 70°F, and a humidity range of 30% 65%.
- Protect the floor from direct sunlight or intense heat with curtains, blinds, drapes, sheers, or solar film to prevent thermal expansion, dimensional changes, and discoloration.
- Protect the floor from hot objects, including curling irons, blow dryers, irons, heat guns, electric cookware, wood stoves, and malfunctioning appliances.
- Apply flexible silicone caulk in the expansion gap between the floor and wet areas such as bathtubs and shower pans.
- Floor Mats:
  - Use floor mats at all entrances to help keep dirt and moisture from being tracked in.
  - Floor mats or area rugs are recommended in high-traffic areas and front of sinks.
  - Mats and area rugs should be slip-resistant with a non-staining backing that will not discolor the floor.
  - Do not use Rubber-backed or coconut fiber mats. Rubber products stain vinyl floors.

### **Protect your Floor:**

- Install Felt Floor Protectors on furniture legs and equipment to help guard against scratches and dents.
  - Chair legs should sit flat and flush to the floor to prevent indentations from curved edges.
  - Felt pads should cover the entire base of all furniture legs
  - Keep the felt pads clean by removing grit that can scratch the floor
  - Replace worn felt pads
- Never slide furniture or equipment over an unprotected floor; severe scratching and indentations may result.
- Furniture should have evenly distributed weight, not exceeding 400 pounds.
- Ensure distribution points are not directly positioned over the side or end joints of the plank.
- Use soft vinyl castors for rolling furniture.

- **Protective chair mats are required for rolling chairs.**
  - Select a firm, smooth-backed mat for hard surface flooring
  - Clean under chair mats to avoid abrasion from debris
  - Do not use studded Carpet Mats on vinyl planks.
    - The small teeth or spikes will severely damage the floor.
- Avoid walking on the floor in high heels, spiked shoes, or any footwear with sharp or pointed bottoms.
- Avoid moving heavy objects, walkers, wheelchairs (both motorized & non-motorized), display racks, heavy rolling traffic, or items that may exert extreme stress and damage the floor.
- Retain several planks for repairs in case of accidental damage.

**\*\*Safety Caution: The surface of Resilient Floors may change during wet cleaning and finish applications. \*\* Use appropriate safety measures.**

**Contact your dealer for recommended maintenance and floor care products.**



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