

This document details of coverage and limitations for the following warranties for SLCC Laminate Flooring; Islands, Mediterranean, SixPlus and Harmony Collections.

- Lifetime Residential Wear Warranty
- 3 year Commercial Wear Warranty

These quality laminate floorings are warranted by SLCC Enterprise, Inc. not to wear through or stain under normal use for the life of the product: or normal medium commercial use for a period of three (3) years from the date of purchase. This warranty is non-transferable and applies only to the original purchaser with proof of purchase to file a claim.

The guarantee is for replacement or refund of the laminate material only, no labor. Gloss reduction or surface scratches are not considered surface wear. Should a legitimate claim arise SLCC will arrange a pro-rated credit based on the original purchase of the product based on time the floor has been installed.

**Residential Wear Warranty** and **Commercial Wear Warranty** are made subject to the following conditions: The floor must be installed properly and according to SLCC installation instructions. Proper installation includes, but is not limited to the following:

- The flooring must be used only indoors in a climate-controlled area. Humidity should not be allowed to drop below 30% as it may cause gapping.
- The flooring must be maintained in accordance with SLCC maintenance instructions.
- This warranty does not apply to SLCC moldings and trims.
- Installation of flooring that contains any manufacturing defect is not covered by this warranty.

**Residential Wear Warranty and Commercial Wear Warranty do not cover:**

1. Damage due to mishandling, chipping, warping, gapping or bridging.
2. Loss of finish gloss over time is consistent with normal wear & tear and is not a product flaw.
3. Lack of proper subfloor preparation or proper expansion, which may lead to squeaks or creaking.
4. Noncompliance with installation instructions and maintenance guidelines as recommended by SLCC. Manufacturer cannot assume responsibility for the suitability of flooring material and accompanying products for each individual installation, as manufacturer has no control over the installer's proper application. Should an individual piece be doubtful as to appearance or dimension the installer should not use this piece.
5. Floor covering installed in inappropriate locations is excluded from this warranty.
6. Gloss reduction or surface scratches are not considered surface wear.